

AllDayChat Privacy Policy

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1. Your Acceptance of these Terms

1.1 The purpose of this Privacy Policy is to tell you about how we use and protect your personal information. GHK Solutions Ltd has the discretion to update this privacy policy at any time. When we do, revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

1.2 This privacy policy governs the manner in which GHK Solutions Ltd collects, uses, maintains and discloses information collected from users (each, a "User") of the AllDayChat.com website ("Site"). This privacy policy applies to the Site and all products and services offered by GHK Solutions Ltd.

1.3 By using this Site, you signify your acceptance of this privacy policy and terms of service. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

2. What is the Privacy Policy for?

2.1 The policy sets out the different areas where user privacy is concerned and outlines the obligations & requirements of the users, the website and website owners. Furthermore the way this website processes, stores and protects user data and information will also be detailed within this policy.

3. The Website (AllDayChat.com)

3.1 This website and its owners take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies with all UK national laws and requirements for user privacy.

4. User Agreement

4.1 This Privacy Policy together with Website Terms of Use, Members Terms and Conditions and Cookie Policy forms our “User Agreement”.

4.2 The User Agreement applies whenever you use this website or any other services or products provided by GHK Solutions Ltd.

5. Controlling and Processing Parties

5.1 GHK Solutions Ltd trading as AllDayChat is the data controller and responsible for the processing of your personal information and can transfer data to its partners.

5.2 GHK Solutions Ltd will process your personal information to deliver the services AllDayChat.com provides under the User Agreement and within the framework and according to the principles laid down in this Privacy Policy.

6. Collection of Information

6.1 You can browse the AllDayChat.com website, or related sites, without telling us who you are or revealing any personal information about yourself. If you register for an account with us and you give us your personal information, then you are not anonymous to us. If you choose to provide us with personal information, you consent to the transfer and storage of that information on our servers located in the United Kingdom or elsewhere in the world.

6.2 We may collect and store the following types of information:

6.3 Non-Personal Information

6.3.1 We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service provider’s utilised and other similar information.

6.4 Information You Give Us

6.4.1 We collect and store any information you enter on our sites or you provide to us in the context of using our site, applications, services or tools. We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, register on the site place, an order fill out, a form subscribe to the newsletter and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate (depending on the service used) name, email address, mailing address, phone number credit card and bank account information. Users may, however, visit our Site anonymously.

6.5 Additional Information We Request

6.5.1 Additional personal information we ask you to submit to authenticate yourself or if we believe you are violating site policies (for example, if allowed by the law we may ask you to send us an ID or bill to verify your address or to answer additional questions online to help verify your identity or ownership of an item/services you list).

6.5.2 Information provided in the context of community discussions, chats, dispute resolution, correspondence through our sites, or correspondence sent to us.

6.6 Information from other sources

6.6.1 We may receive or collect supplemental information about you from third parties sources and add it to our account information. This may include, demographic and navigation information, credit check information, and additional information about you from a credit bureau, as permitted by law.

6.7 Social Media

6.7.1 Additional information you may provide to us via social media sites or services.

7 Use of Information

7.1 Our purpose in collecting personal information is to provide you with access to our sites and/or use of our services, applications and tools, provide you with requested customer service and relevant information about your account and our services, and to provide you with a safe, smooth, efficient, and customised experience. By accepting this privacy notice you agree that we may use your personal information to:

7.2 To Improve Customer Service

7.2.1 Your information helps us to more effectively respond to your customer service requests and support. It also helps us to customise, measure and improve our services, content and advertising.

7.3 To Personalise User Experience

7.3.1 We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

7.4 To Improve Our Site

7.4.1 We continually strive to improve our website offerings based on the information and feedback we receive from you.

7.5 To Share Your Information with Third Parties

7.5.1 We may share or sell information with third parties for marketing or other purposes.

7.6 To Contact You

7.6.1 Contact you, either via email or telephone, to resolve disputes, collect fees, and troubleshoot problems with your account or our sites, services, applications or tools, or for other purposes authorised by law.

7.6.2 Contact you, either via email or, telephone to inform you about our services and those of our corporate family, deliver targeted marketing, service updates, and promotional offers based on your communication preferences and in compliance with applicable regulations

7.7 To Send Periodic Emails

7.7.1 The email address Users provide for order processing, will only be used to send them information and updates pertaining to their order. It may also be used to respond to their inquiries, and/or other requests or questions. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or User may contact us via our Site.

7.8 To Prevent Fraud

7.8.1 To prevent, detect, and investigate, fraud, security breaches, potentially prohibited or illegal activities, and enforce our User Agreement.

7.9 To Compare

7.9.1 We compare information for accuracy, and verify it with third parties.

7.10 Advertising / Marketing

7.10.1 We do not sell or rent your personal information to third parties for their marketing purposes without your explicit consent. We may combine your personal information with information we collect from other sources and use it to improve and personalise our advertising and marketing to you.

7.10.2 If you don't wish to receive marketing communications from us, simply indicate your preference via the "Preferences" page in your control panel (or similar account status page) or by following the directions provided with the communication or advertisement.

8 Our Disclosure of Your Information

8.1 We disclose personal information to respond to legal requirements, enforce our policies, respond to claims that a listing or other content violates the rights of others, or protect anyone's rights, property, or safety. Such information will be disclosed only in accordance with applicable laws and regulations. As stated above, we do not disclose your personal information to third parties for their marketing purposes without your explicit consent.

8.2 We may also share your personal information with:

- Other online services to provide joint content and services (like registration, transactions and customer support), to help detect and prevent potentially illegal acts and violations of our policies, and to guide decisions about their products, sites, applications, tools, services and communications.
- Service providers under contract who help with our business operations (such as, but not limited to, fraud investigations, bill collection, affiliate and rewards programs, website operations including customer support).
- Other AllDayChat users, whether located in your country of residence or outside of your country of residence, as authorised by you or your use of our sites, services, applications or tools. For example, where you are involved in a transaction with another user, the other user may view your email address and request and obtain your contact information and postal address to help complete the transaction.
- Other third parties to whom you explicitly ask us to send your information (or about whom you are otherwise explicitly notified and consent to when using a specific service).
- Law enforcement or regulatory agencies, or authorised third-parties, in response to a verified request relating to a criminal investigation or alleged illegal activity or any other activity that may expose us, you, or any other AllDayChat user to legal liability. In such events, we will disclose information relevant and necessary to the investigation or inquiry, such as name, city, state or province, provincial postal code, telephone number, email address, User ID history, IP address, fraud complaints, bidding, listing history or anything else that we deem relevant.

- Credit bureaus with which we might report information about your account, including information on late payments, missed payments, or other defaults on your account may be reflected in your credit report, as allowed by applicable law.
- Other business entities, should we plan to merge with or be acquired by that business entity. Should such a combination occur, we will require that the new combined entity follow this Privacy Policy and Cookie Policy with respect to your personal information. If your personal information will be used or disclosed for any purposes not set out in this notice, you will receive prior notification.

8.3 While we use contractual and other measures to ensure protection of personal information and in an effort to respect your privacy, we will not otherwise disclose your personal information to law enforcement, other government officials, or other third parties without a subpoena, court order or substantially similar legal procedure, except when we believe in good faith that the disclosure of information is necessary to prevent imminent physical harm, financial loss, to report suspected illegal activity, or otherwise keep the community free from bad actors.

9 No Spam, Spyware or Spoofing

9.1 We and our users do not tolerate spam. To report AllDayChat related spam or spoof emails to AllDayChat, please forward the email to support@AllDayChat.com. If you send an email to an email address that is not registered in our community, we will not rent or sell that email address. You are not licensed to add other AllDayChat users, even a user who has purchased an item/service from you, to your mailing list (email or physical mail) without their express consent. You may not use our communication tools to send spam or otherwise send content that would violate our User Agreement.

10 Closing your Account and Retentions of Personal Information

10.1 Upon your request, and subject to the provisions in this section, we will close your account and, as soon as reasonably possible, remove your personal information so that it cannot be viewed by other users. Removal will be based on your account status and in

accordance with applicable law. We may also close or deactivate inactive accounts, or accounts that are used in violation of our User Agreement.

10.2 In general, personal information from closed or inactive accounts will be deleted or rendered anonymous as soon as reasonably possibly after the account is closed or deactivated. Under certain circumstances we may retain personal information from closed or inactive accounts for longer. Grounds for doing so would include; prevention of fraud, collection of fees owed, resolution of disputes, to enforce our AllDayChat User Agreement, or to otherwise take actions permitted by law. Under such circumstances this information will be kept as long as it is necessary and relevant for our operations, and to comply with any applicable law.

11 How we Protect your Information

11.1 Your information is stored on our servers located in United Kingdom. We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorised access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site.

11.2 Sensitive and private data exchange between the Site and its Users happens over a SSL secured communication channel and is encrypted and protected with digital signatures. However, as you probably know, third parties may unlawfully intercept or access transmissions or private communications, and other users may abuse or misuse your personal information that they collect from the site. Therefore, although we work very hard to protect your privacy, we do not promise that your personal information or private communications will always remain private.

12 Third Parties Websites

12.1 Except as otherwise expressly included in this Privacy Policy and Cookie Policy, this document addresses only the use and disclosure of information we collect from you. If you disclose your information to others, whether they are users on our sites or other sites throughout the internet, different rules may apply to their use or disclosure of the

information you disclose to them. AllDayChat does not control the privacy policies of third parties, and you are subject to the privacy policies of those third parties where applicable. We encourage you to ask questions before you disclose your personal information to others.

13 General

13.1 We may amend this Privacy Policy at any time by posting the amended terms on this site. All amended terms automatically take effect 30 days after they are initially posted.

16.2 If our help pages do not answer the questions you may have related to this Privacy Policy, you may contact AllDayChat Customer Support via email info@alldaychat.com.

14 Policy Update

Posted: 19th April 2019

Previous Version: None

Effective for new and current users immediately, supersedes all previous versions.